



Project Management

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CBC specializes in **Program and Project Management**. CastleBay's Project Leaders and Project Executives, who are already experts in their areas of discipline, are required to obtain the Project Management Institute's PMP designation within two years of joining the company. When engaging with a client, our objective is always to earn a position on every project from which we can achieve major impact on project direction, quality, timeline and budget. We always strive to bring focus and execution, and in turn, clear and unequivocal decision making to a project

CastleBay has experience in managing projects of various sizes and levels of complexity around the leading policy administration, claims, billing, statistical reporting and other insurance systems. We have led system integration projects and played key team leadership roles within large integration projects. CastleBay has also leveraged this experience to lead and facilitate build vs. buy and vendor selection decisions.

We have worked with several industry leading project methodologies and project planning tools. We can provide project planning, team leadership, set up and run a program office, or establish effective quality assurance, depending on the requirements of our client. A particular strength of our group is third party software implementations.

CastleBay has a proven history of helping our clients realize the business benefits of, and optimize the return on, technology investments.

Intellectual Capital

In addition to the domain expertise and experience that we bring to each of our engagements, CBC also brings a project "starter kit" of intellectual capital to each engagement. This intellectual capital offers a framework from which to quickly create a viable project plan without having to develop the project management infrastructure with underlying management and reporting systems.

CBC adheres to the project management disciplines consistent with the Project Management Institute. When CBC starts a new Project Management engagement, we bring our standard templates that can be applied to:

- **project planning**
- **risk management**
- **communications management**
- **stakeholder management**
- **cost management**
- **contract management**
- **quality management**

Castle Bay has developed Program Management Offices (PMO) for clients as part of our system integration efforts. Our clients find the Program Management office to be a necessity for larger and more complex projects and programs. The PMO sets standards and procedures, controls projects assets and repositories, administer the systems required to properly track and manage the project, and serves as a clearinghouse for project management issues and concerns.

Castle Bay has experience in managing the full project life cycle, and we can assist you with yours. CBC adheres to the Project Management Institute's Ethical Standards.

Lighting the way since 1998